

1 What is the industry looking for?

The ICE Solution

Faster ROI & significant financial savings



Priced flexibly & sensibly



Automated processing, deal with the exceptions



Improvements to the claims cycle



Reduced leakage through process efficiencies

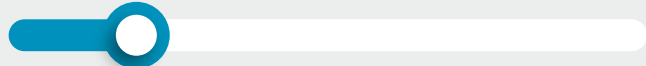


IoT enabled, including prevention & maintenance services

2 Industry viewpoints

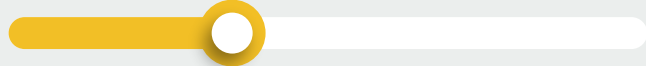
Customer Statistics

20%



Annual claims savings in excess of 20%

35%



FNOL timelines improved by over 35%

40%



Up to 40% reduction in inbound call volumes

Industry Comments

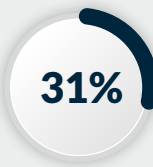
“Automation will become an ever more important element of analysis and response as the volume of data and the need to use it outpaces human capabilities”

(PWC Insurance 2020 & beyond)



Industry Statistics

(InsurTech News 2020)



60% of insurance carriers will invest in automation in 2020

31% of insurance carriers will invest in IoT in 2020

3 Working with ICE

30+ implementations

73% of employees have 15+ years IT/industry experience

Open & honest approach

Proven solution that reduces business costs



www.iceinsuretech.com

“The introduction of the ICE Insurance Platform helps facilitate a smoother end-to-end experience for our customers, delivers operational efficiencies and reduces claims costs for our Insurance business.”

AA

Customer Quote

1 What is the industry looking for?

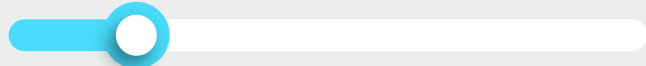
The ICE Solution



2 Industry viewpoints

Customer Statistics

20%



Improved staff productivity through integrations: 20% increase from MOJ Portal integration

Rapid 5-month implementation in a start-up's launch to the market



Industry Comments

“ Create a wider ecosystem with the goal of improved speed to market through access to wider capabilities, talent pools, and cutting-edge technology solutions leading to greater customer and market share. ”

(EY 2020 UK Insurance Outlook)



Industry Statistics

(Insurance Nexus & Accenture 2019)



54% of Insurers saw **innovation as key** in claims transformation

91% of Insurers rank **customer trust** as key in choosing an ecosystem partner

3 Working with ICE

We pride ourselves on our **long-term partnerships** with our customers

Flexible & adaptable implementations based on proven methodologies

Modern and flexible,
configurable Policy & Claims platform



www.iceinsuretech.com

"We now have a sophisticated and agile system that gives us the tools to make changes, empowering us to be flexible to market trends. This means we are self-sufficient in our product development."

hood group

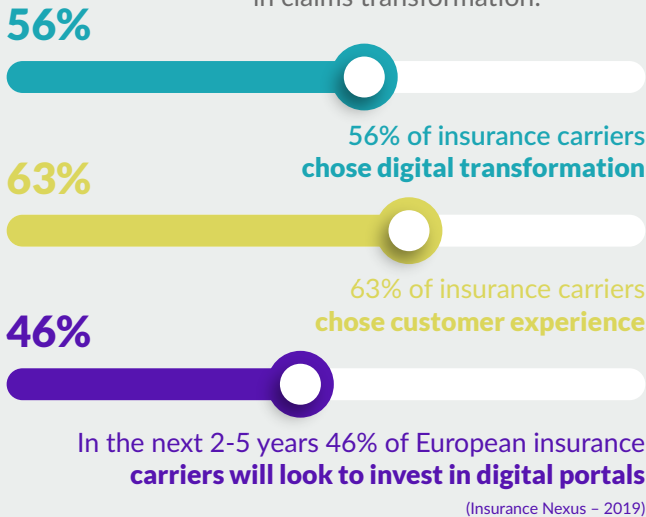
Customer Quote

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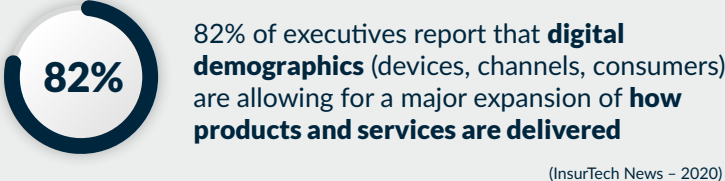
The ICE Solution



2 Industry viewpoints



Industry Statistics



Industry Comments

“To generate benefits beyond systems cost savings, insurers must focus on customer experience, product and process innovation and friction-free, end-to-end journeys.”

(EY 2020 UK Insurance Outlook)

3 Working with ICE

ICE builds **robust & advanced** customer **digital portals**, as well as **integrating** into an **existing portal** or portal provider.

Sophisticated, modern digital technology

“The use of ICE’s modern componentised architecture, APIs and an Enterprise Service Bus allows UIA to manage many of the end point integrations and deliver key transformational integrations extremely quickly.”

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2 Industry viewpoints

Customer Statistics



Industry Statistics



3 Working with ICE



History of success

“With ICE, we partnered with an organisation that not only had a great technology solution, but a hugely supportive and collaborative culture. ICE challenged us hard when it mattered and stood shoulder to shoulder with us through every step of the delivery.”