

Faster ROI & significant financial savings



Priced flexibly & sensibly



**Automated** processing, deal with the exceptions





**Improvements** to the claims cycle



Reduced leakage through process efficiencies



**loT enabled**, including prevention & maintenance services

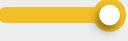


#### **Customer** Statistics

20%

Annual claims savings in excess of 20%

35%



**FNOL timelines improved** by over 35%

40%



Up to 40% reduction in inbound call volumes

### **Industry** Comments

Automation will become an ever more important element of analysis and response as the volume of data and the need to use it outpaces human capabilities

(PWC Insurance 2020 & beyond)



**Industry** Statistics

(InsurTech News 2020)

31%

60% of insurance carriers will **invest in automation in 2020** 

31% of insurance carriers will invest in IoT in 2020



**30+** implementations

73% of employees have 15+ years IT/industry experience

Open & hones approach

**Proven solution** that reduces business costs



www.iceinsuretech.com

"The introduction of the ICE Insurance Platform helps facilitate a smoother end-to-end experience for our customers, delivers operational efficiencies and reduces claims costs for our Insurance business."

AA

**Customer** Quote







Independently launch **new products & schemes** 



Easily manage change with product ownership





**Continuous innovation** and upgrades



Business user configuration



**Seamless integrations** 200+ interfaces



#### **Customer** Statistics

20%



Improved staff productivity through integrations: 20% increase from MOJ Portal integration

**Rapid 5-month implementation** in a start-up's launch to the market



#### **Industry** Comments

Create a wider ecosystem with the goal of improved speed to market through access to wider capabilities, talent pools, and cutting-edge technology solutions leading to greater customer and market share.

(EY 2020 UK Insurance Outlook)



**Industry** Statistics

(Insurance Nexus &

91%

54% of Insurers saw innovation as key in claims transformation

91% of Insurers rank customer trust as key in choosing an ecosystem partner



We pride ourselves on our long-term partnerships with our customers

Flexible & adaptable implementations based on proven methodologies

**Modern and flexible,** configurable Policy & Claims platform



www.iceinsuretech.com

"We now have a sophisticated and agile system that gives us the tools to make changes, empowering us to be flexible to market trends.

This means we are self-sufficient in our product development."





**Tailored** B2B/B2C/ B2B2C portals



Customer self-service with full end-to-end policy management



Open **Business APIs** 





**Dedicated integration layer** & extensible data model



Fully responsive across device types, mobile, tablet & desktop



Intuitive and modern UI/UX



### **Industry** Statistics

**2020 predications** for key factors in claims transformation:

56%



56% of insurance carriers chose digital transformation

46%

63% of insurance carriers chose customer experience

In the next 2-5 years 46% of European insurance carriers will look to invest in digital portals

(Insurance Nexus - 2019)



82% of executives report that **digital demographics** (devices, channels, consumers) are allowing for a major expansion of **how products and services are delivered** 

(InsurTech News - 2020)

### **Industry** Comments

To generate benefits beyond systems cost savings, insurers must focus on customer experience, product and process innovation and friction-free,

(EY 2020 UK Insurance Outlook)

end-to-end journeys.



ICE builds **robust & advanced** customer **digital portals**, as well as **integrating** into an **existing portal** or portal provider.

Sophisticated, modern digital technology



www.iceinsuretech.com

"The use of ICE's modern componentised architecture, APIs and an Enterprise Service Bus allows UIA to manage many of the end point integrations and deliver key transformational integrations extremely quickly."



**Customer** Quote



**Proven track record** in on-time & on-budget implementations



**Open, honest & reliable** relationship



Collaborative approach







Award-winning & innovative technology



**Seamless upgrades** for all customers



**ICE Cloud** & other hosting options



#### **Customer** Statistics

9 months

9 months to go live including migration of all new and existing policies and claims to the new platform 10+

10+ customers undertaken migration as part of their implementation

12 g

£145m

Example - migration of £145
million payments & 1 Terabyte
documents

### **Industry** Statistics



Only 22% of Insurers believe they are effectively **leading the market** in their claims effort

(Deloitte - 2019 Insurance Outlook)

70% of Insurers are using cloud in their business – an integral part of technology & business platform strategies



(Deloitte - 2019 Insurance Outlook)



#### 100%

implementation success

#### 100%

referenceable by our partners & customers

78%

repeat customers

## History of success



www.iceinsuretech.com

"With ICE, we partnered with an organisation that not only had a great technology solution, but a hugely supportive and collaborative culture. ICE challenged us hard when it mattered and stood shoulder to shoulder with us through every step of the delivery."

Customer Quote